

**Jessamine County Public Library  
Strategic Goals 2019-2022**

1. The capacity to serve a fast growing, increasingly diverse population
  - 1.1. A collection of high-demand materials in a variety of formats
  - 1.2. A continuum of services for all demographics
  - 1.3. Expanded service points to accommodate increasing community demands
  - 1.4. Innovative outreach services to facilitate customer access and awareness of services throughout the county
  - 1.5. Community partnerships that support the library's mission and enhance its capacity to deliver services
  - 1.6. Active two-way communications with a variety of stakeholders to help anticipate and respond to evolving community needs
  - 1.7. Leading edge technologies integrated throughout every aspect of the library's services
  
2. A welcoming facility and stimulating environment promoting lifelong learning
  - 2.1. A well organized, easily navigable collection of materials
  - 2.2. Highly visible and friendly support services
  - 2.3. A relaxed atmosphere attracting persons from all walks of life
  - 2.4. Customer access to established and emerging technologies
  - 2.5. Space to accommodate regular arts, cultural, technology, and educational programs
  - 2.6. Special programs targeting specific areas of community need
  - 2.7. Resources to increase customer awareness of library services and promote self-sufficiency
  
3. An exemplary, professional staff supported by efficient internal systems
  - 3.1. A stable, competitively compensated, and goal-oriented staff
  - 3.2. Staff orientation and ongoing training programs
  - 3.3. Staffing levels and supervisory structures to meet or exceed exemplary service
  - 3.4. Cooperative strategies and technology solutions to leverage limited resources
  - 3.5. Long-term planning to ensure the effective management of physical assets, financial resources, and human capital:
    - 3.5.1 Collection Development
    - 3.5.2 Facility Maintenance
    - 3.5.3 Technology Investments
    - 3.5.4 Staff Compensation
    - 3.5.5 Marketing
  
4. Board leadership actively focused on the library's growth and development
  - 4.1. Members who understand community dynamics and trends
  - 4.2. Members who champion the library's values with all constituents
  - 4.3. Effective governance practices
  - 4.4. Leadership to develop and monitor long-term planning
  - 4.5. Annual planning and evaluation processes